



Position: Beertender/Bartender

Reports to: Taproom Manager

Job Accountabilities:

Red Leg Brewing Company's tasting room is the epicenter of our business. A successful beertender embodies our three core pillars: exceptional customer service, hustle, and teamwork. This role requires a strong knowledge of our brews and brewery, the ability to move with urgency and efficiency, and a commitment to supporting both the team and the guest experience. Beertenders help create a fun, welcoming environment for every guest who walks through our doors.

Essential Duties:

- Provide consistently exceptional customer service – this is the cornerstone of our taproom.
- Greet every customer upon entry and assist with seating if needed.
- Guide guests through our beer and beverage options, take orders efficiently, and ensure orders are delivered accurately.
- Follow up with customers to ensure satisfaction and a positive experience.
- Maintain accurate transactions using the Point of Sale (POS) system.
- Uphold cleanliness throughout the taproom.
- Engage with customers and clients during promotional events or assigned duties.
- Operate all taproom equipment safely and effectively, including dish machines, draft systems, and beer FOBs.
- Maintain a working knowledge of all drinks served in the taproom.
- Demonstrate strong knowledge of our beer styles, including flavor profiles and ingredients.
- Identify and troubleshoot issues related to product or equipment; understand common beer defects and their causes.
- Safely and consistently maneuver full kegs (up to 170 lbs).
- Use strong communication skills, both verbal and written, and feel confident speaking in front of groups.
- Take ownership of customer concerns, communicate clearly with the guest, and escalate to management when needed.
- Be available to work a flexible schedule, including mornings, evenings, weekends, and holidays.
- Follow all safety protocols, including proper handling of hazardous materials.
- Maintain a friendly, social, and team-oriented attitude.
- Arrive on time and prepared for every scheduled shift.
- Perform any other duties as assigned.

Please email your resume and cover letter to taproom@redlegbrewing.com

